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877-262-4522

# PREFERRED SERVICE AGREEMENT

Periodic Analysis • Adjustment • Lubrication • Cleaning • Testing  
FOR TOP RELIABILITY, EFFICIENCY & SAFETY

**Proposal For:** NAME: \_\_\_\_\_

STREET: \_\_\_\_\_

CITY: \_\_\_\_\_ ZIP: \_\_\_\_\_

PHONE: \_\_\_\_\_ EMAIL: \_\_\_\_\_

**Type:** (Check all that apply) **Plumbing**  **Heating**  **Electrical**

**Terms:** **1 year** period from \_\_\_\_\_ to \_\_\_\_\_ **3 year** period from \_\_\_\_\_ to \_\_\_\_\_

**5 year** period from \_\_\_\_\_ to \_\_\_\_\_ **Lifetime** beginning \_\_\_\_\_

ITEM	MAKE	MODEL	SIZE	AGE
<b>Furnace</b>	_____	_____	_____ BTU/Hr	_____ <input type="radio"/> Gas <input type="radio"/> Electric <input type="radio"/> LP <input type="radio"/> 80% Efficient <input type="radio"/> 90% Efficient
<b>Heat Pump/AC</b>	_____	_____	_____	_____
<b>Water Heater</b>	_____	_____	_____ GAL	_____ <input type="radio"/> Gas <input type="radio"/> Electric <input type="radio"/> LP <i>If gas:</i> <input type="radio"/> Natural Draft <input type="radio"/> Direct Vent <input type="radio"/> Power Vent <input type="radio"/> Tankless
<b>Air Cleaner</b>	Yes <input type="radio"/> No <input type="radio"/>	<b>Furnace Filter</b>	Size: _____	<b>Bathrooms</b> Qty: _____

**You Agree To:** Promptly notify us of any malfunctions or unusual operations during the term of this agreement, and operate the fixtures according to the manufacturers' instructions or as outlined by our company.

**Exclusions:** Flue pipes, water supply and drains, and electrical service beyond the fixture, and other unforeseen conditions.

**Additional Details:** \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

**Authorized By:** \_\_\_\_\_  
CUSTOMER \_\_\_\_\_ DATE \_\_\_\_\_

COMPANY \_\_\_\_\_ DATE \_\_\_\_\_

## THE BENEFITS OF A PREFERRED SERVICE AGREEMENT

### PEACE OF MIND

- Automatic, periodic inspection, lubrication, adjustment and cleaning of your water heater and fixtures performed in a timely manner keeps them operating trouble-free.
- Planned service inspections reduce the number of emergency calls by revealing potential problems that can be corrected inexpensively before causing major repair bills.
- Regular systems tune-ups will also reduce your utility bills by keeping your system operating at peak efficiency.

### PROFESSIONAL SERVICE

- A competent, trained, dependable staff of experts looks after and "worries" about your plumbing fixtures and their performance.
- We work with you to schedule your service calls at your convenience.

### PREFERRED SERVICE

- Preferred service increases system reliability and entitles you to preferential emergency service.

### VALUE

- You receive the Value Rate on all scheduled service.
- Your permission is always sought before proceeding with repairs.

### PRICE PROTECTION

- Your agreement price cannot be raised during the effective dates.
- Prices will not be raised for following renewal periods without first notifying you.
- We charge by the job, not the hour, so you save money!

### SERVICE YOU CAN TRUST

- Our skilled technicians know their business. Rely on our reputation and their expertise to provide you with fast, dependable and fair service.

**CONTRACT #:** \_\_\_\_\_

# PREFERRED SERVICE AGREEMENT

## WATER HEATERS (RESIDENTIAL)

### WHAT WE WILL DO

- Clean the burner assembly on your gas water heater.
- Visually check the Temperature & Pressure relief valve for safe operation and freedom from corrosion.
- Check the vent assembly for carbon monoxide leakage.
- If electric, check the thermostat settings and re-adjust.
- Drain the water heater and clear the tank of sediment.
- Insure the water heater is operating at its peak efficiency as per the manufacturer's specifications.

### WHY HAVE IT DONE

- All manufacturers recommend having this service performed in order to maintain the warranty on the water heater.
- This service should be done at least once a year.
- By having our technician perform this service, it guarantees that your water heater will be operating at its peak efficiency, saving you money on your utility bill as well as insuring your household's safety.
- Your faucets will operate easier and require less maintenance since the sediment and foreign materials trapped in your water heater will not travel through the hot water pipes.

## KITCHEN FAUCET

### WHAT WE WILL DO

- We will check the most widely used fixture in the house, the kitchen faucet, for leaks and corrosion.
- We will grease the stems, cartridges and rubber seals for ease of operation, if applicable.
- Will clean the aerators on all of your faucets throughout your home for proper water flow.

### WHY HAVE IT DONE

- Foreign material often comes through your water source causing friction between the stems and seals which effect the operation of your faucet.
- This foreign material also clogs the aerator restricting proper water flow.
- By having this service performed, it will save you money by extending the life of your faucet and negating the need for early replacement.

## TOILETS

### WHAT WE WILL DO

- We will inspect the toilet and tank for any leaks and proper flushing action.
- We will check the water measuring device for proper adjustment and the flapper for a proper water seal.
- The float ball, overflow tube and any linkage will be adjusted and set to the manufacturers' specifications.

### WHY HAVE IT DONE

- This service will reduce water consumption and guarantee proper flushing action to move solid waste down the line which reduces the chance of a stoppage.
- Also, it will reduce embarrassing and annoying toilet noise from improperly adjusted or defective water measuring devices in the toilet.
- As the rubber seals in the toilet tank age and degrade, the water level changes and can begin to run constantly. Regular adjustment will save a service call and a large water bill.

## WATER PRESSURE REGULATOR

### WHAT WE WILL DO

- Our service technician will check the water pressure on the incoming water line and make any necessary adjustment to your regulator. High water pressure will damage your water heater, fixtures and could cause a pipe to burst in the plumbing system.

### WHY HAVE IT DONE

- By having your water pressure checked, it will reduce wear and tear on all of your plumbing fixtures throughout your house.
- High water pressure will cause severe damage to the plumbing system and your water heater warranty will not be honored.
- This service will insure that your plumbing water pressure is adjusted correctly and helps extend the life of your water heater and fixtures.

## SAFETY CHECK YOUR HOUSE

### WHAT WE WILL DO

- Your service technician will inspect the plumbing system throughout your home.
- He will tighten any loose faucet handle, packing nut or other minor repair during the inspection process.
- Each emergency shut-off under sinks, toilets, the water heater and at the main water shut-off will be tested to insure that they will operate in case of an emergency.
- Gas connectors and any exposed gas piping will be inspected visually.