

1-877-262-4522

# PlumbStar Report

Dear Customer,

Now is the time to plan for 2009! Is your heating bill so high it's getting you down? Let us install a heat pump. You'll save on electricity as well as receive valuable energy rebates on your taxes. Pipes freezing? Pipes Cracking? We can fix them all and insulate your pipes properly. Start planning now for the home "work" you'll need done next year. Best wishes this holiday season. Stay warm and thanks for all your business!

~The PlumbStar Team

(If you would like to be removed from our mailing list, please notify us by email at [tim@plumbstar.com](mailto:tim@plumbstar.com))

Now also ElectricStar

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## FEATURE STORY



**H**ate being left in the dark? 'Tis the season for power outages now that we're in the midst of winter storms. No worries though, because we can fit you with a **home standby generator** suited to your needs. If a power outage hits your home, you might be looking at a wait of 30 days or more to have a gen-

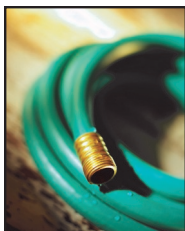
erator installed. Order yours while there is still stock available, and you won't be left in the cold.

**Y**our generator will automatically start itself up when the power goes out and transfer power to your home within 3 minutes. It will "exercise" itself weekly and run self diagnostics to ensure it is in top working order when you need it. No more pulling out the portable generator to find out it won't start or is out of oil. The power generated is "clean" enough to run your computer and sensitive electronics. With models sized to fit your home, you won't even have to choose which circuits you want to have on.



## TIPS & TRICKS

**I**t's interesting how fast bad advice travels. Tune into any television news program and you'll receive advice on winterizing outdoor hose bibbs by wrapping them with old t-shirts and plastic bags. We can't tell you how many frozen faucets we've found underneath t-shirts and plastic bags. The t-shirt is cotton and has no heating value when wet, and the plastic bag acts a barrier to keep that moisture in. If you have a faucet that is not frost-free, winterize the right way and purchase styrofoam hose bibb covers.



**I**f you're leaving for a short trip set your thermostat at a minimum of 50 degrees to allow heat to penetrate your outside walls and keep your pipes from freezing while you're gone. If you're leaving for a longer trip there are several steps necessary to properly winterize your home. First, turn off the power and gas, and drain your water heater. Shut your main water off, and open up all your faucets. Finally, pour some non-toxic rv antifreeze washer fluid down every drain including toilets, showers, sinks, tubs and laundry drains.

**A**re you the guy who puts up 10,000 Christmas lights? Be sure to follow the recommendations on the light strands so as to avoid overloading extension cords and receptacles. The load from Christmas lights can accumulate quickly without your knowledge and cause a fire hazard. And remember, don't leave Christmas lights on overnight or when you're away from home.



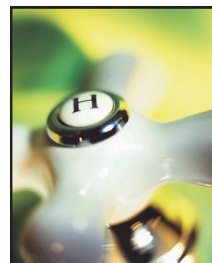
## NEW PRODUCTS

### ADVANCES IN TANKLESS WATER HEATERS

**W**hile tankless water heaters have been around for a long time, their popularity has increased significantly in recent years. One of the most expensive parts of tankless water heater installs is the stainless steel venting. We now have models that can use PVC venting instead, greatly reducing the cost of venting your tankless water heater.

### RETROFIT RECIRCULATION PUMPS FOR TANKLESS WATER HEATERS

**T**ankless water heaters heat water as soon as you start using hot water, however it still takes some time for the hot water to get to your faucet. To solve this problem you need a recirculation system. A standard recirculation system requires a dedicated water pipe from the most remote faucet back to the water heater. For several years there have been retrofit recirculation systems that use your existing cold water line and eliminate the need for a dedicated recirculation line. Until now the retrofit systems didn't work with tankless water heaters, but recently a new model has been developed that will work with tankless water heater.



**S**o what does this mean? It means that if need be, you can relocate your tankless water heater to a place that is more convenient and/or less expensive to install and you don't have to worry about waiting longer for hot water.

## SERVICE HIGHLIGHTS

**I**t's beginning to look a lot like winter! What comes with winter? Icy roads, rosy noses and FROZEN PIPES. Nobody wants frozen pipes. We can make sure you never have frozen pipes again. With proper insulation and the installation of self-regulating heat tape, your pipes will be protected from frigid temperatures. Every year homeowners learn the pitfalls of improperly installed heat tape. If not done right it can cause a fire hazard, over-heat and melt the pipe insulation, or leave your pipes still unprotected. Consider having this work done by professionals. We can be sure to install it properly and you can rest assured that it is done right. For more information on winterizing your home, see *Tips & Tricks*.



**D**o you find yourself coming home to a dark house? Would you like to have more light in your yard or driveway for security's sake? Let us evaluate the possibility of installing dusk-to-dawn or motion lights on the exterior of your home. Need more lights on your walkways? An easy way to provide path lighting is the use of solar landscaping lights.

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